

AWS-Powered Cloud Solutions Managed by Deft

At Deft, we prefer the term Partner instead of Provider. That's because we see successful MSP relationships as just that — partnerships. The foundations of AWS success are planning and collaboration. With regular, constructive conversations about the cloud and its requirements for your business, we can and will deliver success.

Each Deft AWS MSP is built via our proven processes, delivering tangible value in four distinct phases:

Consult

We begin with a detailed assessment of your current strategy and environment. Everything that can impact your cloud and business success is accounted for, including technology and business processes

Plan, Design and Build

We then build out a detailed cloud strategy that aligns specifically with your desired business outcomes. After agreement on the Plan and Design, together we begin Building your cloud environment so you are fully prepared for operating in your cloud environment.

Run and Operate

Now that your environment is successfully migrated to the cloud / optimized and verified as ready for production, we perform proactive management, administration, monitoring, and support in line with our MSP Management Matrix.

Optimize and Evolve

The final step in a Deft Cloud MSP is the ongoing optimization and evolution of your environment so your cloud is always aligned with your business.

About Deft

Deft offers managed cloud services, cloud consulting, cloud-native software development, business continuity solutions and managed data center services. We are a Chicago-based AWS Managed Service Provider, Public Sector Partner, Government Competency Partner, and DevOps Competency Partner. We work with companies, large and small, that see IT as their critical success factor. We are a SOC 2 audited company and PCI-DSS compliant and a proud, 8-time Inc. 5000 Honoree.

 Advanced Consulting Partner	 Advanced Consulting Partner DevOps Competency	 Advanced Consulting Partner Government Competency	 Advanced Consulting Partner Amazon EC2 for Microsoft Windows Server	 Advanced Consulting Partner AWS Direct Connect
 Advanced Consulting Partner Immersion Day Partner	 Advanced Consulting Partner MSP Partner	 Advanced Consulting Partner Public Sector Partner	 Advanced Consulting Partner Public Sector Solution Provider	 Advanced Consulting Partner Solution Provider

We Focus on Solving Your AWS Challenges, So You Can Focus On What Matters Most

Technology leaders choose us as their AWS Managed Service Partner (MSP) because we're committed to your technology, business and personal success at every turn.

- We simplify technology transitions to simplify your life
- Our proven ability to guide you through complex tech challenges means you can rely on us for anything
- Our expertise is multifaceted: we're experts in tech, and experts at making you stand out
- We're refreshingly transparent: the only surprises you'll get are good ones
- We flex our services and approach to meet you where you are and take you where you want to go

Proven Experience

We have been in business since 1999 and a certified AWS MSP since 2012. We augment our AWS MSP experience with a global data center footprint and private IP network to deliver connectivity and hybrid environments wherever your customers are located.

We recognize your business, and your customers, operate 24x7x365. We have designed and operate our support operations to be here for you, whenever and however necessary to ensure your success, including 15-minute response times.

"As of the launch, Metra will save 50% a year over previous services. Development costs are less, and the open-source platform means that we can perform both support and development in-house, saving money and ensuring timely updates to the site and its content."



"We were looking for a technology partner. We had lots of people who wanted to sell us a service, but we weren't willing to turn over the future of the business to someone who said, 'Don't worry, we'll take care of it.' Deft did not do that. From day one, they wanted to understand our issues and our problems, where we were going, and why."

FLORENCE
CORPORATION

What Should Your AWS Cloud Look Like?

Every organization has different expectations of and requirements for their cloud. Deft's AWS MSPs deliver. Give us a call at +1.312.829.1111 or visit <https://www.deft.com> to learn more.